#### Software evolution

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## Software change

- Software change is inevitable
  - New requirements emerge when the software is used;
  - The business environment changes;
  - Errors must be repaired;
  - · New computers and equipment is added to the system;
  - The performance or reliability of the system may have to be improved.
- A key problem for organisations is implementing and managing change to their existing software systems.

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## Importance of evolution

- Organisations have huge investments in their software systems - they are critical business assets.
- To maintain the value of these assets to the business, they must be changed and updated.
- The majority of the software budget in large companies is devoted to evolving existing software rather than developing new software.

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#### Software maintenance

- Modifying a program after it has been put into use.
- Maintenance does not normally involve major changes to the system's architecture.
- Changes are implemented by modifying existing components and adding new components to the system.

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## Maintenance is inevitable

- The system requirements are likely to change while the system is being developed because the environment is changing. Therefore a delivered system won't meet its requirements!
- Systems are tightly coupled with their environment.
  When a system is installed in an
  environment it changes that environment and
  therefore changes the system requirements.
- Systems MUST be maintained therefore if they are to remain useful in an environment.

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# Types of maintenance

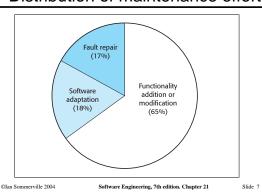
- Maintenance to repair software faults
  - Changing a system to correct deficiencies in the way meets its requirements.
- Maintenance to adapt software to a different operating environment
  - Changing a system so that it operates in a different environment (computer, OS, etc.) from its initial implementation.
- Maintenance to add to or modify the system's functionality
  - Modifying the system to satisfy new requirements.

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#### Distribution of maintenance effort



### Maintenance costs

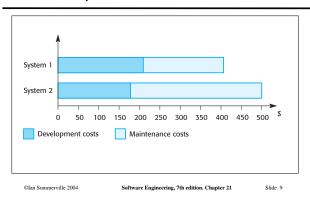
- Usually greater than development costs (2\* to 100\* depending on the application).
- Affected by both technical and non-technical factors.
- Increases as software is maintained.
   Maintenance corrupts the software structure so makes further maintenance more difficult.
- Ageing software can have high support costs (e.g. old languages, compilers etc.).

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## Development/maintenance costs



### Maintenance cost factors

- Team stability
  - Maintenance costs are reduced if the same staff are involved with them for some time.
- · Contractual responsibility
  - The developers of a system may have no contractual responsibility for maintenance so there is no incentive to design for future change.
- Staff skills
  - Maintenance staff are often inexperienced and have limited domain knowledge.
- · Program age and structure
  - As programs age, their structure is degraded and they become harder to understand and change.

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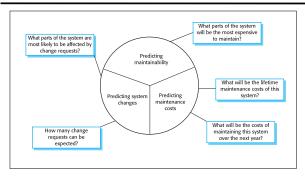
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# Maintenance prediction

- Maintenance prediction is concerned with assessing which parts of the system may cause problems and have high maintenance costs
  - Change acceptance depends on the maintainability of the components affected by the change;
  - Implementing changes degrades the system and reduces its maintainability;
  - Maintenance costs depend on the number of changes and costs of change depend on maintainability.

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## Maintenance prediction



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# Change prediction

- Predicting the number of changes requires and understanding of the relationships between a system and its environment.
- Tightly coupled systems require changes whenever the environment is changed.
- Factors influencing this relationship are
  - Number and complexity of system interfaces;
  - Number of inherently volatile system requirements;
  - The business processes where the system is used.

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# **Evolution processes**

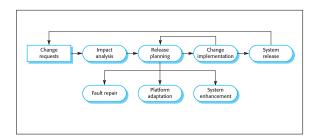
- · Evolution processes depend on
  - The type of software being maintained;
  - The development processes used;
  - The skills and experience of the people involved.
- Proposals for change are the driver for system evolution. Change identification and evolution continue throughout the system lifetime.

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## The system evolution process



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